

WHAT? **Diversity in LTC: Fostering Cultural Competence in the Workplace**

Attention direct care staff, nursing leaders, administrators, and others!
Attend two-days of highly engaging and interactive training

- ◆ **Develop skills**, such as: communication, conflict resolution, problem solving, and providing person centered/person directed care.
- ◆ **Become aware** of barriers to ethnic & cultural understanding among staff. (*Focus is on productive meetings and learning circles.*)
- ◆ **Learn** ways to develop and foster a respectful, safe and nourishing work environment in which cultural issues, problems and conflicts can be evaluated and resolved.

WHEN? **Thursday & Friday, May 28 & 29, 2009 or
Thursday & Friday, June 25 & 26**

TIME: **9:00 a.m. – 4:00 p.m. both days (Lunch included)**

WHERE? **SYSCO Food Services of Portland**
26250 SW Parkway Center Drive
Wilsonville, Oregon 97070-7788

COST? **Only \$50/person** for a two-day training (Two 6-hour sessions for a total of 12 hrs.), **plus lunch each day.**



This training is being offered to **long term care providers** in the **Washington and Multnomah Counties** for a **small fee of only \$50/person**. It is being provided as a result of a matching grant funded in part by Employer Workforce Training Funds administered by the Oregon Dept. of Community Colleges & Workforce Development via Worksystems, Inc. **This training must be matched dollar for dollar by LTC providers by paying the wages of their staff while they attend the training.**

TRAINER: **Suanne Jackson**, via Portland Community College

REGISTER: **For the May 28 & 29 Training:**
<http://www.ohcaonline.com/Web/Education/EducationReg1.asp?ClassID=275>

For the June 25 & 26 Training:
<http://www.ohcaonline.com/Web/Education/EducationReg1.asp?ClassID=276>

12 Ethics CEUs Available

QUESTIONS: Contact Melodie King at 503-726-5227, mking@ohca.com or Pamela Ruona at 503-726-5235, pruona@ohca.com